



Function	Planning & Environmental Services > Executive	Planning & Environmental Services > Executive	Planning & Environmental Services > Waste, Health & Regulatory Environmental Health	Environmental Health Officer - Food	Environmental Health Officer - Food
	Executive Secretary Planning & Environmental Services Ready to Approve: 1 Delegation Details	Investigations & Prosecutions Coordinator Ready to send to CA Delegation Details			
	Functions delegated - Live: 3 Functions delegated - Draft: 1 Pending Function changes: 2 Copy Live State Live Instrument Preview Instrument	Functions delegated - Live: 0 Functions delegated - Draft: 1 Pending Function changes: 1 Preview Instrument	Functions delegated - Live: 0 Functions delegated - Draft: 3 Pending Function changes: 0 Draft - Review Date: 28/07/2022 Preview Instrument	Functions delegated - Live: 0 Functions delegated - Draft: 0 Pending Function changes: 0 Copy Live State Live Instrument	Functions delegated - Live: 0 Functions delegated - Draft: 0 Pending Function changes: 0 Copy Live State Live Instrument
Council Administration					
Council pa CP003 - Written and oral communications					
Aged Care Act 1977					
AC Act 990 Aged Care Approved Provider		+ Conditions			
Australia's Foreign Relations (State and Territory Arrangements) Act					

Case Study

Custom-developed platform streamlines delegations, authorisations and governance tasks for Local Government

Overview

Local Government Legal (LGL) provides specialised legal services to local government councils throughout NSW, providing expert legal advice and representation in Administrative Law, Environmental Law, and Local Government and Planning Law.

The Challenge

LGL relied on a legacy platform that was no longer meeting customer needs. It was difficult to use, suffered from performance issues, and lacked essential modern features, such as support for electronic document signatures. To address these challenges, LGL needed a high-performance, scalable platform that would enhance efficiency and user experience.

The Solution

CIBIS collaborated closely with LGL through numerous online meetings, document drafts, rule clarifications, and consultations with specialist lawyers.

This extensive process led to the development of a Requirements Specification, forming the foundation for the new platform.

Although the initial specification was relatively high-level, CIBIS' expertise in translating imprecise requirements enabled the creation of a structured project budget that included software development & data migration, security & performance testing, user documentation & acceptance testing, SaaS-based support & platform commissioning.

Recognising its value, LGL approved CIBIS to move forward with the full project, ultimately benefiting thousands of council staff and stakeholders.

The Outcome

Over several years, the project evolved into a sophisticated, custom-built solution that improves governance, compliance, and efficiency across NSW councils. Through collaboration with CIBIS, LGL successfully launched a future-proofed platform for streamlined legal and administrative processes.

[Click here](#) for a glance at the new platform.



LOCAL GOVERNMENT LEGAL



CIBIS was awarded the contract because of its reputation as a trusted provider. We are extremely pleased with the outcome."

Marlie Caban
Director